



## Motor Club Data Collection Form

Company Name: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Member Number (If Known): \_\_\_\_\_

towPartners would like to find out more information about the general performance of the motor clubs with whom you currently do business. Please answer the following questions for each club listed. *(Note: This information will be kept confidential.)*

The averages of the data from all of our respondents is currently online at [www.towpartners.com](http://www.towpartners.com) including nationwide and regional averages.

- **Days To Pay:** How many days from the date you send an invoice does it take to receive full payment?
- **Service Rate:** What is your base rate for service calls?
- **Towing Rate:** What is your base rate for a five mile light duty tow?
- **Per Mile:** What is your per mile rate to this club?
- **Pay En Route Miles:** Does the club pay you for miles you drive to the call?
- **Rating:** How would you rate the club overall? A score of 1-10 where 10 is Excellent and 1 is Poor.
- **Rate Your Rep:** How would you rate your rep at the club? A score of 1-10 where 10 is Excellent and 1 is Poor.
- **Billing:** How Do You Bill This Club? (Mail Invoices, Online, etc)
- **Payment:** How Does The Club Pay You? (Check via Mail, EFT (Electronic Funds Transfer)

	Days To Pay	Service Rate	Towing Rate	Per Mile	Pays En Route Miles	Rate the Club	Rate Your Rep	Billing	Payment
AAA	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Allstate	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
American Traveler	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Asurion	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Coach-Net	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Cross Country	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
GE Consumer Finance	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Geico	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
National Automobile Club	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
NationSafe Drivers	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Quest Towing Service	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Road America	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
USAC	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Thank you for your help in this survey. We are working hard to keep this data meaningful for our members.  
**Please return this form via fax to 617-344-2659.**