



Motor Club Statistics Information

The purpose of this web page is to report motor club statistics from across the country both nationally and regionally*. There is no intention to bash any club and we hope everyone will take the time to read and understand the results. These are real results as reported by our towing company and road service members across the country. Be sure you also enter your data by updating your member profile. This will help to ensure data accuracy and make sure each club gets a fair reporting on our tool. This is your tool and we hope you will find it of value to your business. It is provided 'For the Industry'.

The days to pay are based on the average number of days it takes to receive full payment for service from the date the invoice is submitted. This data can help you understand payment timeframes in your region of the country. Maybe you are being paid slower than others and will find there is an issue with one of your driver's handwriting. Maybe your company is not taking advantage of some type of electronic communication that facilitates faster payment. By identifying these things you may find yourself getting paid faster.

The rates shown are for a basic service call or a base rate for a five mile tow. These rates are averages based on input from a large group of towing companies. These rates will change as more data is entered. Check back from time to time to see who is paying more or less than the rates at your company. We certainly hope everyone is running profitable work and it is very difficult to understand how some of the rates reported can be profitable. On the other hand, we salute the clubs who consistently pay an amount that allows the towing company to make a profit.

The ratings are simply a score from 1-10 (no zeros are counted) that allow each company to rate their clubs on overall general performance to the towing company. This is your chance to rate them as a customer on everything from the accuracy or call information to payment processing, rates and overall communication. This is very subjective but the averages when reviewed in a comparison to each other allow us to see how our member companies feel about the clubs for which they provide service.

The questions about billing and payment are so we can better understand and report to you the advantages of billing online and/or accepting electronic funds transfer instead of checks. We hope to find the methods that will allow you to consistently get paid in the shortest amount of time.

Many of the clubs offer ways to get paid faster or to receive improved rates. Some of these include online billing, electronic dispatch, electronic receipt of payments and much more. Many of the clubs have very specific procedures you must follow when submitting an invoice for payment and reject items that do not meet the guidelines. Take the time to contact the clubs you service and to understand the specific requirements for each one. Get these in writing and pass them to the person in your company who bills the clubs (that might be you). Next time an invoice is not paid or is not paid in full check it against that list. If it does not meet the list of requirements they provided you will know what to fix to get paid. If it appears to meet them all, contact your motor club representative and find out if the rules have changed since your last update.

We hope you will use this online tool and check it often for new data. It will continue to update each time a member company updates motor club information in their profile. Update your profile to assist us in data collection and if you already have updated this information remember that you can change your answers if you get a raise from the clubs or have new data to report.

*Regions are defined based on US Census Regions. A copy of this map can be found [here](#).